



1-877-785-9991

www.ConsumerDirectWI.com

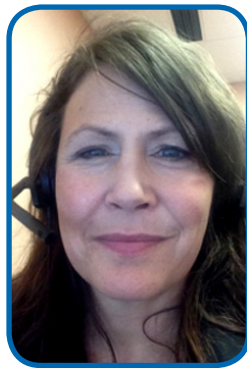
We are excited to announce our Enhanced Customer Service Center is being offered in WI!!

You will notice a change in our greeting as you connect to one of our highly qualified Customer Service staff who will be able to assist you with many of your questions. Don't worry, your Program Coordinator and the Wisconsin Administrative staff are available if further assistance is needed. This feature is another step in our commitment to providing excellent customer service.

Meet the Customer Service Center staff:



Brent Salle
Customer Service
Center Supervisor



Carolyn Honn
Customer Service
Representative



Kristina Taylor
Customer Service
Representative



Reyna Carranza
Customer Service
Representative



Sam Warner
Customer Service
Representative



Timesheet Tips:

We are requesting your assistance to ensure that your timesheet is filled out completely and correctly.

Some common mistakes we see include:

- Missing or incomplete member and employee ID numbers
- Missing member or employee signatures
- Missing or incorrect service codes
- Missing signature dates
- Incomplete AM and PM bubbles - these must be filled in completely
- Please do not write notes on your timesheet
- Only record the date, in/out time, and service code for the days you work
- Remember you cannot sign and submit a timesheet prior to the dates being worked

The fastest and most accurate way to submit time is through our Web Portal. Visit and click on the [MyDirectCare](#) link on the upper left of the home page, or call us at 1-877-785-9991 for additional information.



For more local events & updates
www.independencefirst.org/events
 Facebook: ADA25MKE

If you have an accommodation request, please contact 414-226-8323 V/Relay & you will be put in contact with the proper event organizer.

ADA25
www.ada25.com
 #ada25 #ada25mke



The ADA Legacy Tour
www.adalegacytour.com
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The ADA Legacy Project
www.adalegacy.com
 @adalegacy
 Facebook: ADALegacy



Meet our CEO..

You may know that many of CDWI's payroll functions are processed out of Missoula, Montana. This is where the Consumer Direct Care Network was founded in 1992. Ben Bledsoe, the Consumer Direct Care Network's CEO, was recently recognized as one of Missoula's "20 Under 40 Top Young Business Professionals." This award recognizes the work of young businesspeople in Western Montana who have made a significant impact.

Consumer Direct now serves people in twelve states, including Wisconsin since 2008.



Who we are?

It is always nice have a face that goes with the voice on the other end of the phone. Please meet your Consumer Direct Wisconsin team.

1. Kari Vinopal Operations Director	4. Laurie Sandquist Admin Support Coordinator	14. Dani Smith Regional Coordinator	8. Carissa Catalano Program Coordinator
2. Trista Brandt Program Manager	5. Jordan Swanger Administrative Coordinator	13. Kim Adamovich Regional Coordinator	9. Donna Womack Field Coordinator
3. Ryan Stangl Admin/AR Support	6. Nicole Ryan Program Coordinator	12. Lori Schoblaski Program Coordinator	10. Emily Steele Campbell Program Coordinator
7. Katherine Sponder Field Coordinator	8. Erin Dollar Program Coordinator	11. Kim Adamovich Regional Coordinator	11. Erin Dollar Program Coordinator
	9. Dani Smith Regional Coordinator	10. Dani Smith Regional Coordinator	12. Lori Schoblaski Program Coordinator
	10. Dani Smith Regional Coordinator	11. Dani Smith Regional Coordinator	13. Kim Adamovich Regional Coordinator