



# The Basics: Electronic Visit Verification

## What is Electronic Visit Verification?

Electronic Visit Verification (EVV) is a system used to electronically record when caregivers begin and end providing care. This technology ensures clients get the in-home care they need. EVV is federally mandated by the 21st Century Cures Act for home and community-based services.

## Caregivers use EVV to record:

- Who received service
- Who provided service
- What service was provided
- Where service was provided
- Date of service
- Time in and out

## Are all caregivers required to use EVV?

Caregivers who use the following service codes are required to use EVV:

- S5125
- S5126
- T1019
- T1020

(This includes service codes with modifiers. i.e., S5125U5, S5125UA, etc.)

Live-in caregivers are exempt from using EVV.

The Children's Long-Term Support (CLTS) program does not use EVV.

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## Electronic Visit Verification **Time Submission, Approval, and Where to Learn More**

### **What are the approved EVV options?**

The two most common ways for caregivers to submit an EVV shift are with Sandata Mobile Visit Verification (MVV) and Sandata Telephonic Visit Verification (TVV).

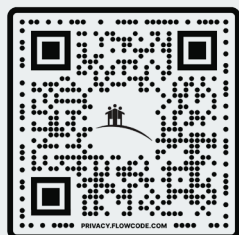
- MVV requires a smartphone or device with location services and uses the Sandata Mobile Connect app.
- TVV uses the client's landline phone.

### **Does the client need to approve EVV shifts?**

**Yes** - The client must review and approve shifts recorded using MVV and TVV.

### **Where can I learn more about EVV?**

The Consumer Direct Care Network Wisconsin (CDWI) website is a great place to learn more about EVV. Scan the QR code to find detailed training materials, frequently asked questions, and more.



## **We are here to assist you**



# **877.785.9991**

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